



Frequently Asked Questions

Below are frequently asked questions that we have answered to help you better understand the services that the Great Lakes Cremation Services provide to its members.

Question

When my loved one passes away, whom should I call?

Answer

Call 866-406-4527 at the time of death. The number is answered 24 hours a day, 365 days of the year. Shortly after we receive the call, we will send licensed staff to make the removal of the deceased. Please allow for the travel time between locations. Many families appreciate and utilize this time to say goodbye in a natural setting. Additional time may be required to secure authorizations and medical examiner's permit.

Question

How is the body prepared for cremation?

Answer

Minimal preparation and sanitary care is done and the body is placed in refrigeration.

Question

When will cremation take place?

Answer

Cremation must take place within 48 hours of the time of death for a direct cremation. All certificates, authorizations and permits must be obtained prior to cremation.

Question

In what container will my loved one be cremated?

Answer

We provide a fiberboard container, which is included in the direct cremation charge. Should you select a crematable casket, it would serve as a cremation container.

Question

Who files the death certificates and how long does it take for them to arrive?

Answer

Great Lakes Cremation Services will file a death certificate with the state. Certified copies are available for an additional cost.

Question

Do we need to use a funeral home for any additional services?

Answer

Great Lakes Cremation Services provides no additional services beyond simple cremation. That is how we are able to keep our costs so reasonable for our members. If a family is interested in the services of a full service funeral home for additional services such as visitations, gatherings and memorial services, Great Lakes Cremation Services will assist in locating an affiliated funeral home.